

IP PBX

VIRTUAL SWITCHBOARD

IP PBX is a virtual switchboard that will innovate your communication system.

In addition to the traditional functionalities of the most powerful physical switchboards on the market, this innovative service based on IP protocol has cutting-edge advanced functionalities.

INNOVATION OF YOUR COMMUNICATION SYSTEM

COMPLETELY MOBILE

Answer calls to personal extensions on smart phones connected to data networks/GSM or on any PC, exactly as if you were in the office. What's more, if the user makes or receives internal calls on the company network, they are free.

ALWAYS REACHABLE AT THE SAME NUMBER

With IP PBX, you can always stay connected to the company telephone system and have exclusive use of your internal extension number to receive calls.

UNLIMITED SCALABILITY

The IP PBX switchboard is a flexible, scalable communication platform that can grow and change along with the company's needs.

EASY TO MANAGE VIA WEB INTERFACE

Company users can independently configure their preferences for their personal internal extension with a user-friendly interface; no technical knowledge is required.



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TRADITIONAL TELEPHONE SERVICES

- **Blind and attended transfer**
- **Unlimited call forwarding**
- **Call parking**
- **Busy - Call back**
- **Internal groups with simultaneous, sequential and hybrid rings**
- **Automatic outgoing line selection based on user policy**
- **Blf support** (busy lamp field)
- **Call pickup** (clear, for collection groups and by invitation)
- **Cdr** (call detail record) **completely filterable and exportable**
- **Manual and automatic day/night with calendar**
- **Blacklist service**
- **Dnd service** (do not disturb)

ADVANCED TELEPHONE SERVICES

- **Completely configurable ivr multi-level**
- **Voicemail with voice messages forwarded to email**
- **Multi-user/multi-room audio-conferencing** with the option to delegate control of each room to the users
- **Assign the same internal extension to multiple devices**
- **Call recording**
(unconditional and upon request, incoming and outgoing with shared and/or dedicated storage)
- **Advanced queue management**
- **Director-secretary service**
- **Paging**
- **Hot desking**

UNIFIED COMMUNICATION SERVICES

- **Database connector for dynamic call routing based on the results of external web service queries**
- **Api for integration with external systems** (e.g. CRM)
- **Internal, personal and web-based system contact rubric with click-to-call and import/export to csv file capabilities**
- **Centralized shared contacts rubric** with import/export capabilities
- **Landline – cell phone integration via forking to mobile service combined with fast-transfer**
- **Chat between switchboard users**
- **Fax support** (T.38 passthrough)