

ESSENTIAL SERVICES

FAX2MAIL • EMAIL • MS EXCHANGE
PEC • HOSTING • DOMAIN REGISTRATION

**SAFE
AND EASY**

FAX2MAIL

TWT's Fax2Mail solution is a service **to send and receive faxes via an email account associated** with a numbered email address. Fax2Mail service supports the most common Office, image and PDF, RTF, TXT file formats.

ADVANTAGES

- **Simplicity:** send and receive a fax quickly and easily as if it were an email.
- **Affordability:** send and receive a fax directly from your email inbox, no technical assistance or hardware installation required. Save on paper and toner as well as the cost of another line.
- **Sustainability:** print only the documents you need and reduce paper consumption.
- **Mobility:** Fax2Mail facilitates working from home and data sharing, just like email.
- **Security:** documents can be archived directly on your computer, ensuring data privacy.



TYPES OF SERVICE

Standard (fax[geographicnumber]@fax.twt.it)

The standard service includes the creation of an email account associated with a geographic number. When receiving a fax, it will appear as an attachment in an incoming email. When sending a fax, the Client will receive a notification email with a preview of the sent document, delivery confirmation and the transmission details.

Advanced (username@clientdomain.ext)

Clients who have activated an email address with TWT can choose to manage the geographic numbering directly with their email account.

Exchange (username@clientdomain.ext)

Exchange can be activated for Clients who have their own server to manage email.



TWT's **Certified Email (PEC)** is a system to send an email which is as legally valid as a registered letter with proof of receipt, as established by legislation (DPR 11 February 2005 n.68).

Unlike Ordinary Email (PEO), PEC service includes legal proof of consignment and delivery (or unsuccessful delivery) of emails to recipients:

- It has the **same legal status as a registered letter with proof of receipt** and bears the exact time that the email was sent;
- It guarantees that the **contents of messages and attachments cannot be altered;**
- In the event of a dispute, it guarantees the **enforceability of the message against third parties.**

With a Certified Email account, Ordinary Email messages (PEO) without any legal status can still be sent and received. TWT can inhibit the reception of PEOs if necessary. Certified Email users can access the service both through a traditional email account (Eudora, Outlook, etc.) and through an internet browser (Chrome, Firefox, Internet Explorer, etc.) via TWT's WebMail PEC portal.

TYPES OF SERVICE

PEC account on TWTCERT.IT domain: The Certified Email account is activated on TWT's certified email domain and therefore will be company@twtcert.it

PEC account on the Client's chosen sub-domain: The Certified Email account is activated on a sub-domain chosen by the Client, yet within TWT's certified email domain. In this case, the PEC account will be name@company.twtcert.it

Accounts with the Client's own domain name: The Certified Email account is activated on a domain owned by the Client, name@company.it. Clients can therefore use the sub-domains of the domains they own, name@division.company.it



With TWT, the Client's website is hosted in a secure, reliable and protected space with advanced technologies. **Hosting service** includes web space, FTP access, backup and access to visitor statistics, all of which can be integrated with options for managing various types of databases.

There is no limit to generated traffic or to the number of users that can connect to the server. In addition, TWT guarantees constant server monitoring.

CHARACTERISTICS

Configuration level: completely customizable (disc space, email, etc.).

TWT Server: This infrastructure cluster is easily scalable to meet market demands and to guarantee the elevated performance and reliability of every web application.

TWT's server is housed in a safe, restricted-access area. Server contents are protected by firewall and security systems.

Network & Server Monitoring: TWT's control centers guarantee constant 24hr monitoring of the entire infrastructure.

Backup: Every day, TWT backs up web pages hosted on its servers.

Access to statistics about visitors: The reporting tool shows the data traffic generated by the website.

TYPES OF HOSTING OFFERED

WINDOWS

SERVER

DATABASE SUPPORT

DYNAMIC PAGES

Windows Server
2008 Enterprise

SQLServer 2008

ASP

Web Server IIS7

Access (from 2000 onwards)
MySQL

ASP:Net 4.0
ASP:Net Ajax
PHP v5.3.5

LINUX

SERVER

DATABASE SUPPORT

LANGUAGES

CentOS 7

MySQL 5.5.60

Perl v5.16

Apache 2.4.6

PHP v5.4
PHP v5.6
PHP v7.0
PHP v7.1



http://www.

DOMAIN REGISTRATION

Register an internet domain by requesting exclusive use of a second level domain name connected to a web address. A domain name can be registered with various extensions, such as IT, EU, COM, NET, ORG, and many others, or a domain name hosted by another provider can be transferred to TWT – once our specialized technicians confirm that it can be done.

DNS MANAGEMENT

Domain Targeting

Target one or more domain names maintained by TWT towards the hosted website domain.

Domain Redirecting

Redirect one or more domain names maintained by TWT towards the website domain hosted by another provider.

Reverse Lookup

Associate a host name (symbolic name) to a TWT IP address assigned to a Client.

Record MX

Configure the “MX” (Mail Exchange) record that indicates to which server a TWT domain email should be sent.

Record A (host)

Configure the “A” record that indicates the correlation between a name and one (or more) IP addresses.

Record Cname (alias)

Configure the “CNAME” record to create an alias that correlates to another host record.

3rd level domain

Create a sub-domain of a TWT domain name. A third level domain is a sub-domain just below a second level domain. Since domain levels are defined hierarchically in increasing order from right to left, and every level is separated by a period (.), in the site “mail.twt.it”, the first level domain is the “it”, the second level is the “twt”, while the email is the third level domain.